

USER-CHOICE FAQ'S



Before your program you will need to:

- Sign a training contract
- Sign a training plan
- Complete a Literacy, Language and Numeracy assessment

During your program you will need to:

- Attend all training days
- Keep CIT Solutions informed of any changes to your current circumstances
- Keep CIT Solutions informed if you need support

After you finish your assessments:

- Your employer will need to approve your competency in each Unit of Competency
- At the end of your program your employer will be sent an Employer Sign-Off Letter to complete and return to CIT Solutions.

What is user-choice?

User Choice is a national policy whereby State and Territory Governments fund RTOs to provide structured training to Australian Apprentices. These funds reduce the cost of the training that an Australian Apprentice or the employer will have to pay under an Australian Apprenticeship.

Am I an apprentice?

User-Choice is a subsidy which is accessed under the State Government apprenticeship scheme. This does not mean you need to be referred to as an apprentice.

What happens if I am not eligible?

You can still participate in the program but you will need to pay the full fee.

What if I fall behind in my study?

Please contact CIT Solutions as soon as possible so we can provide you support in catching up.

What if my employer won't support me in the program?

Unfortunately, you must have your employers support to access the subsidy. You can still participate in the program but you will need to pay the full fee.

Can I study any qualification?

No, what you study must be applicable to your current workplace as you will need to demonstrate workplace competency in what you are learning.

Who pays for the fees?

Payment of fees are to be negotiated with your employer. You will be asked in your enrolment to provide payment details.